



**OKLAHOMA CLAIM ASSOCIATION
2024 SPRING SEMINAR
PERKINS AUDITORIUM
SCHUSTERMAN LEARNING CENTER
OU TULSA
March 1, 2024**



- 7:30 – 8:00 Registration**
- 8:00 – 8:10 Welcome from the President – Ingrid Sadler**
- 8:10 – 9:10 Legislative Update (1 Hr Leg Update)
Commissioner Glen Mulready – Oklahoma Insurance Department**
- 9:10 – 10:10 Ethics: Servicing Clients in the Insurance Industry (1 Hr Ethics)
Terry Sutton - Stephens Engineering**
- 10:10 – 10:30 Break**
- 10:30 – 11:30 Legal & Ethical Principles of Social Media in Claim Investigations (1 Hr Ethics)
Robert Hughey – VRC Investigations**
- 11:30 – 12:30 Lunch**
- 12:30 – 1:30 Documenting the Claim: Telling the Whole Story
JoAnn Pickel - Pacesetter Claims Service (1 Hr General)**
- 1:30 – 1:50 Break**
- 1:50 – 2:50 Common Knee Injuries in the Workforce
Dr. Jake Worsham - Advanced Orthopedics of Oklahoma (1 Hr General)**
- 2:50 – 3:00 Kids' Chance Presentation**
- 3:00 – 3:30 Break/Vendor Drawings**
- 3:30 – 4:30 Automobile Insurance Overview (1 Hr General)
Attorney Jon Starr - Starr, Begin, & King**
- 4:30 Adjourn**